The Service Level Agreement (SLA) value is used to specify if the response has been returned within a set time threshold.

SLA is expressed as a percentage, indicating the fraction of all checks that fall within the threshold.

From: http://docs.intenogroup.com/glossary/ - **Inteno Glossary**

Permanent link: http://docs.intenogroup.com/glossary/s/sla

Last update: 2018/08/10 18:16

